

# **Become a Galway Theatre Festival volunteer!**



*An unmissable opportunity to be part of the vibrant creativity that makes Galway the cultural capital of the West!*

## **Galway Theatre Festival 1st- 9th May 2020**

Galway Theatre Festival features 9 days of exciting theatre, circus, spectacle, and storytelling, showcasing the vibrant performance culture of Ireland's festival city. The goal of the Galway Theatre Festival is to bring a fresh and lively programme of performance to the streets and venues of Galway, evoking a raw energy and adventurous spirit in our audiences. Now in its 11th year, Galway Theatre Festival draws on Galway's unique theatrical heritage, and is one of Ireland's only festivals dedicated to theatre and performance. The Festival provides a platform for national artists and artists based in the West of Ireland, bringing together a high-quality programme that showcases the best and newest talents in theatre, spectacle, circus, storytelling and immersive performance.

We are looking for enthusiastic volunteers to join our Galway Theatre Festival team!

**“A Fantastic experience...lots of fun :)”**

**“Very enriching and positive”**

**“Excellent, Fun, Educational, Good Times!”**

# Volunteers Roles

Galway Theatre festival is run by a small team of staff, we couldn't do it without the help of amazing volunteers who assist us with many different aspects of running the festival. Volunteers work in pairs or small groups with the support of GTF staff. Shifts usually last 2-3 hours and volunteers can work as many or little shifts as they like. Here are some of the ways volunteers help make the festival a success. Check out the roles below to see how you can get involved.

- **Pre-Festival Team (April):** In the run up to the festival volunteers focus on Distribution & Marketing, we pair volunteers into groups of two or three with the teams of volunteers distributing programmes, promoting events and putting up Festival and Artist posters.
- **Festival Team (1st - 9th May):**

**Customer Service:** Volunteers are the face of the festival, they REPRESENT! Volunteers are a go-to point for people looking for information about shows, venues, places to eat, you name it! It is important to have a very sound understanding of the festival programme and to be friendly, enthusiastic and patient.

**Ticketing:** It is extremely important that we have accurate information about how many tickets we have sold and what our audience numbers are. During the festival Volunteers will be taking ticket stubs on the doors and using a clicker to count audiences as they enter. Attention to detail, concentration and calm are key; it sounds like an easy task but things can get pretty hectic when there's a throng of people waiting in a foyer and someone announces that the doors are open!

**Stewarding:** Stewarding volunteers are onsite at GTF shows, looking out for the public and the performers, making sure they're safe and alerting the supervisor if there is a problem.

**Promotion:** Handing out flyers/programmes and helping put up posters for our different events. Promotional volunteers also gather media - audience quotes, testimonials, photographs and pass these on to the Social Media team.

**Surveying:** Volunteers carry out surveys to gather information about how people have heard about the festival. Volunteers ask audience members if they would like to take a survey (in the foyer of a venue usually), gather answered surveys and make sure they get to the right person. Being friendly, confident, and comfortable with approaching people are all very important.

**Please note: Volunteers must be over 18 years of age.**

## How to get involved

Fill out the online volunteer application form here: <https://goo.gl/61mZyA>

Or contact our GTF General Manager Aoife for more information:

‘Closing Date: Monday 6th of April

**Aoife Noone**

**General Manager**

E: [gtfvolunteers@gmail.com](mailto:gtfvolunteers@gmail.com)

<http://galwaytheatrefestival.com/>

